

Program Workers

Module 4



Commentary

Key
Words

State Laws

Federal
Laws and
Issues

Content

Policies

Forms

Notices

Best Practices

- ADA

- Language
Translation

Frequently
Asked
Questions



Administrative Procedures for

DHS Program Workers

Objectives



- 1. Understand your role in providing workplace and service areas that are free from discriminatory practices*
- 2. Recognize and understand civil rights laws affecting workplace and service provisions*